



# ZEDHOST

## Hosted Application

Software-as-  
a-Service



## Affordable, maintenance-free business software.

Zed One's Managed Hosted Application (SaaS) gives you the latest software from Microsoft and other leading suppliers when you need it, without requiring any upfront capital investment.

The user experience is identical to having programs installed on your own server or PC. There is a wide range of software to choose from and you simply select what each employee needs. They then access it via the internet – allowing them to work from any location.

Because the software is hosted in our secure data centre, you don't have to install or maintain it. We look after everything, from upgrades to patches, leaving you to concentrate on running your business.



## **No upfront capital investment needed, either now or in the future**

Instead of buying expensive software, you choose what applications you need and we provide them in return for a monthly, per-user subscription fee. This covers the cost of upgrading users to the latest versions, so no capital expenditure is ever required, all costs are transparent and predictable, and you only pay for what you use.

We also reduce your investment in hardware. You don't need a server, and old, under-powered PCs and laptops gain a new lease of life.

## **Lower running costs**

Because you don't buy the software, you don't incur the expense of installing, managing or maintaining it. It's our job, not yours, to keep you updated with the latest versions.

All patching and upgrades are also done by us, so you won't need IT staff to support your software.

## **Keeping your staff productive - wherever they are**

The Zed One Managed Hosted Application is a 'Cloud Computing' service, so users can access their software from anywhere with an internet connection - whether at home, in the office, on the move or abroad.

Similarly new applications can be deployed within minutes, wherever your employees happen to be.

## **Enhanced security, reliability and business continuity**

We deploy security patches almost instantly, guarding you against threats.

All software is held securely on our Virtual Blade/SAN infrastructure which is staffed and protected 24/7/365. This is much safer than keeping it on your local servers, desktops and laptops - where it could be stolen, lost, hacked into, infiltrated by viruses or physically damaged.

Our data centre operates on a highly available, fully resilient basis with redundancy to ensure 99% availability.

## **The Zed One difference: A Fully Managed Service**

Unlike our competitors, we provide a full management service. You won't even have to think about software administration and support. We take care of everything - right from the initial installation.

In short, we will do all of the tecchie stuff for you.

### **Key Business Benefits**

- No IT or software expertise needed
- Latest software from Microsoft and other suppliers
- Lower running costs
- No new infrastructure required
- Easier remote working
- Enhanced security
- Guaranteed uptime
- 24/7 Support
- Fast & easy scalability



### **Flexible and scalable**

If you want to add or remove users you simply tell us. If you're unsure whether an application will be of benefit to the business, you don't have to make an 'all or nothing' decision. You simply ask us to provide it for a month and then tell us to retain or remove it as you wish.

### **Support whenever you need it**

We are available 24x7 to help and support our customers. We resolve 95% of cases on our first response and 98% of these in less than 10 minutes.

### **Personal touch**

We don't outsource our support. All calls are handled by our own qualified IT people. As a Zed One customer, you will be supported by a small knowledgeable team who know you and your business. This means we can build a relationship together just as you would with an in-house IT support team.

### **A range of services to take care of all your business IT requirements**

This is just one of the many IT services we provide including cloud computing, on-premise solutions, connectivity, IT support, telephony, office moves and fit-outs, hardware supply and data and software services.

For information about individual services, or how we could provide a one-stop solution for all your IT needs, please call us, send us an email or request a call back via our website.

### **Expert help and advice is only a phone call away**

We are business IT experts so you don't have to be. If you're unsure what your business needs, give us a call for some expert free advice.

We've probably advised dozens of organisations in similar circumstances. We are not tied to any suppliers or committed to only one type of solution. And we are ready and willing to help.

### **Complete Microsoft business software packages from £19.99 per user, per month**

Because of economies of scale, we can keep our charges low.

A business software package like Microsoft Office Standard Edition costs from £19.99\* per month and includes:

- Word
- Excel
- PowerPoint
- Outlook
- Publisher
- OneNote
- 24/7 support
- Upgrades and patches

**020 3326 0222** Zed One Technology Pathtrace House High Street Banstead Surrey SM7 2NL  
e: enquiries@zedone.co w: www.zedone.co



IT Services & Support for Business